

DONOR PRIVACY POLICY

Thank you for choosing to be part of our community at Casas por Cristo. We are committed to protecting your personal information and your right to privacy as a donor to our organization. If you have any questions or concerns about our policy or our practices with regards to your personal information, please contact us at giving@casasporcristo.org or (915) 778-0046.

When you visit our website at casasporcristo.org and use our services, you trust us with your personal information. We take your privacy very seriously. In this privacy notice, we describe our privacy policy. We seek to explain to you in the clearest way possible what information we collect, how we use it, and what rights you have in relation to it.

This privacy policy applies to all information collected through our website, by mail, and/or any related services, sales, marketing, or events.

What information do we collect?

We collect personal information that you provide to us such as name, address, contact information, security data, and payment information.

Name and Contact Data: We collect your first and last name, email address, postal address, phone number, and other similar contact data.

Payment Data: We collect data necessary to process your payment if you make purchases, such as your payment instrument number (such as credit card number), and the security code associated with your payment instrument. All payment data is stored by our payment processor, and you should review its privacy policies and contact the payment processor directly to respond to your questions.

All personal information that you provide to us, whether online or by post, must be true, complete, and accurate. You must notify us of any changes to such personal information.

How do we use your information?

We process your information for purposes based on legitimate business interests, the fulfillment of our contract with you, compliance with our legal obligations, and/or your consent. We do not share or sell donor information. We use personal information for the purposes described below.

We use the information we collect or receive:

- **To send you ministry updates as well as marketing and promotional communications.** We may use the personal information you send to us for marketing purposes if this is in accordance with your marketing preferences.
- **To send administrative information to you.** We may use your personal information to send you product, service, and new feature information and/or information about changes to our terms, conditions, and policies.
- **Fulfill and manage your orders.** We may use your information to fulfill and manage your orders, payments, returns, and exchanges made through our website.
- **Deliver targeted advertising to you.** We may use your information to develop and display content and advertising tailored to your interests and/or location and to measure its effectiveness.

- **Request feedback.** We may use your information to request feedback and to contact you about your use of our site.
- **For other business purposes.** We may use your information for other business purposes such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our site, products, services, marketing, and your experience.

Will your information be shared with anyone?

We only share your personal information with your consent, to comply with laws, to protect your rights, or to fulfill business obligations.

We may process or share data based on the following legal basis:

- **Consent:** We may process your data if you have given us specific consent to use your personal information in a specific purpose.
- **Legitimate Interests:** We may process your data when it is reasonably necessary to achieve our legitimate business interests.
- **Performance of a Contract:** Where we have entered into a contract with you, we may process your personal information to fulfill the terms of our contract.
- **Legal Obligations:** We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal process such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements.)
- **Vital Interests:** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety any person and illegal activities, or as evidence in litigation in which we are involved.

How long do we keep your information?

We keep your information for as long as necessary to fulfill the purposes outlined in this privacy policy unless otherwise required by law.

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements).

How do we keep your information safe?

We aim to protect your personal information through a system or organizational and technical security measures.

We have implemented appropriate technical and organizational measures designed to protect the security of any personal information we process. However, please also remember that we cannot guarantee that the internet is 100% secure. Although we will do our best to protect your personal information, transmission of personal information to and from our site is at your own risk. You should only access the services within a secure environment.

What are your privacy rights?

You may review, change, or terminate your account at any time.

If you believe we are unlawfully processing your personal information, you have the right to complain to your local data protection supervisory authority.

Account Information

If you would at any time like to review or change the information in your account or terminate your account, you can contact us using the contact information provided.

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with legal requirements.

Opting out of email marketing: You can unsubscribe from our marketing email list at any time by clicking the unsubscribe link in the emails that we send or by contacting us provided below. You will then be removed from the marketing email list – however, we will still need to send you service-related emails that are necessary for the administration and use of your account. To otherwise opt-out, you may access your account settings and update your preferences.

Do California residents have specific privacy rights?

Yes. If you are a resident of California, you are granted specific rights regarding access to your personal information.

California Civil Code Section 1798.83, also known as the “Shine the Light” law, permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties in which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

Do we make updates to this policy?

Yes, we will update this policy as necessary to stay compliant with relevant laws. We may update this privacy policy from time to time. The updated version will be indicated by an updated “revised” date and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy policy, we may notify you either by prominently posting a notice of such changes. We encourage you to review this privacy policy frequently to be informed of how we are protecting your information.

How can you contact us about this policy?

If you have questions or comments about this policy, you may email us at giving@casasporcristo.org or by post to:

Casas por Cristo
PO Box 971070
El Paso, TX 79997
United States